

Data protection information of TeamViewer SE

Introduction

We, TeamViewer Europäische Aktiengesellschaft (Societas Europaea, SE), take the protection of your personal data very seriously. The following data protection information gives you an overview of how we ensure this protection and what types of data are processed for what purpose. Personal data is any information relating to an identified or identifiable natural person, e.g. your name, your address, your e-mail addresses, the number of shares, or information about which custodian bank you use.

A. Person responsible

TeamViewer Europäische Aktiengesellschaft (Societas Europaea, SE) ("**TeamViewer SE**"), Bahnhofplatz 2, 73033 Göppingen, privacy@teamviewer.com, is responsible for the processing of your personal data in accordance with Art. 4 para. 7 of the General Data Protection Regulation ("**GDPR**").

B. Data Protection Officer

TeamViewer has appointed an external data protection officer (DPO). In addition, TeamViewer has established an internal data protection team that works closely with the Data Protection Officer. The data protection team and the DPO can be contacted at privacy@teamviewer.com or at TeamViewer SE, for the attention of the DPO, Bahnhofplatz 2, 73033 Göppingen, Germany.

C. Purpose and Legal basis for processing

TeamViewer SE collects and processes different types of personal data depending on the purpose for which it is used, in particular in connection with the management and maintenance of relationships with our investors and shareholders. The following sections list the categories of data we process and the respective purposes of processing. Where the legal basis for processing is your consent, you may withdraw your consent at any time; however, such withdrawal will not affect the lawfulness of processing based on consent before its withdrawal.

I. Management and maintenance of investor relations

We process your personal data that is collected at the events or roadshows, such as your name and contact information, as well as in connection with our information service for investors (if you have subscribed to it), or if you contact us by e-mail or telephone. The legal basis for the processing is your consent, Art. 6, para. 1 lit. a) GDPR or our legitimate interest, Art. 6 para. 1 lit. f) GDPR.

II. Processing of personal data of shareholders and their representatives

In connection with the purchase of TeamViewer SE shares, we process your personal data, such as your name, your contact information and e-mail address, your representative, your custodian bank, or number of shares. This data is used to comply with our legal obligations (e.g. to inform the supervisory authorities when shareholders reach certain shareholding figures) and to organize annual general meetings ("**Annual General Meeting**"), in particular for the preparation and dispatch of invitations, the issuing of voting cards, the preparation of the list of participants and the processing of proxies. The legal basis for the processing is the obligations applicable to us under stock corporation law, Art. 6, para. 1 lit. c) GDPR.

III. Processing of personal data in connection with the Annual General Meeting

We hold our Annual General Meetings either as face-to-face events or without a physical presence using means of remote communication ("**virtual Annual General Meeting**") with the

option of participating electronically via a portal ("**InvestorPortal**"). This portal is operated and provided by Computershare Deutschland GmbH & Co.

In order to enable shareholders and their representatives to participate in the Annual General Meeting (e.g. by checking their eligibility to attend) and to exercise their rights during the Annual General Meeting (including the granting and revocation of proxies and instructions), as well as to ensure the proper conduct of the Annual General Meeting, compliance with voting prohibitions, the lawful adoption of resolutions and the evaluation of votes at the Annual General Meeting, we process personal data such as names, contact details, registration number, number of shares, voting behavior and results, questions submitted, statements (in writing), motions and proposals, contact details, the registration number, the number of shares, voting behavior and results, questions submitted, statements (in writing), motions, countermotions, election proposals, instructions and objections of our shareholders and their representatives as well as the login data for our InvestorPortal (registration confirmation for exercising rights in relation to the Annual General Meeting including individual access data). The legal basis for this processing is the obligations applicable to us under stock corporation law, Art. 6 para. 1 lit. c) GDPR.

The entire length of the Annual General Meeting can be broadcast live on the Internet in audio and video format for public access. If you enter the recording area during the recording activities or make a verbal contribution, your appearance and your verbal contribution will be recorded by this live broadcast. The legal basis for this processing is Art. 6 para. 1 lit. f) GDPR.

If we take shorthand notes of your speeches during the Annual General Meeting without being legally obliged to do so, this is also done in order to ensure the proper conduct of the Annual General Meeting and to be able to process your questions and motions. The stenographic minutes will not be published. The legal basis for this processing is Art. 6 para. 1 lit. f) GDPR.

If you make use of the opportunity to submit questions, statements (in writing), motions, countermotions, election proposals or other requests that are dealt with or made accessible during or before the Annual General Meeting, this is usually done by stating your name, which other participants in the Annual General Meeting can take note of. If there is a legal obligation to publish your personal data in connection with questions, statements (in writing), motions, countermotions, election proposals or other requests, this is based on Art. 6 para. 1 lit. c) GDPR. Insofar as we are not legally obliged to disclose your name in this context, the legal basis for this processing is Art. 6 para. 1 lit. f) GDPR.

IV. Processing of personal data in connection with the InvestorPortal

If we hold the Annual General Meeting as a virtual Annual General Meeting, shareholders and their representatives will not be able to physically attend the meeting. However, you can follow the entire Annual General Meeting by video and audio transmission via the InvestorPortal provided for this purpose. In connection with the virtual Annual General Meeting, we process your voting card number, your access password, the type of proxy and the personal data of your proxy as well as the instructions issued in connection with the Annual General Meeting and all other information provided by you in the InvestorPortal. The legal basis for the processing is the obligations applicable to us under stock corporation law, Art. 6 para. 1 lit. c) GDPR.

When we hold a virtual Annual General Meeting and provide you with the InvestorPortal so that you can conveniently manage your data, we collect and process certain personal data in the web server log files when you visit our InvestorPortal and log in to participate in the virtual Annual General Meeting, manage your data or exercise your shareholder rights:

- Retrieved or requested data
- Date and time of retrieval

- Message as to whether the retrieval was successful
- Requested URL
- Referrer URL (the previously visited page), if your browser transmits this information
- Type of web browser and operating system used
- IP address
- Port via which the access was made
- Actions carried out within the portal
- Session ID and session data
- Successful logins and logouts with time stamp

Your browser automatically transmits this data to us when you visit our InvestorPortal.

The legal basis for this processing is our legitimate interest, Art. 6 para. 1 lit. f) GDPR.

D. Cookies

Our provider Computershare uses technically necessary cookies for the InvestorPortal. Cookies are small files that are stored on your desktop, notebook or mobile device by a website you visit. They can be used, for example, to recognize whether there has already been a connection between your device and the InvestorPortal, or which language or other settings you prefer. Cookies may also contain personal data, such as an IP address.

Cookie types

- **Technically necessary cookies:** These include cookies that are absolutely necessary for the function and provision of a website. This means, for example, the storage of log-in data or language selection by so-called session cookies (which are deleted when the browser is closed).
- **Technically unnecessary cookies:** Cookies that are not solely used for the functionality of the website, but also collect other data, are considered unnecessary cookies. These include, in particular, tracking, targeting and analysis cookies and cookies from social media websites.

You can set your browser so that you are informed about the setting of cookies and only allow cookies in individual cases, exclude the acceptance of cookies for certain cases or in general and activate the automatic deletion of cookies when closing the browser. If you decide against the use of cookies, it is possible that not all functions of the InvestorPortal or individual functions will only be available to you to a limited extent.

The cookies used are only used for the purpose of providing the InvestorPortal and for the registration and identification of shareholders. They are necessary for the functions of the InvestorPortal.

The setting of and access to the data stored in necessary cookies and the processing of personal data associated with these cookies is necessary to enable shareholders and shareholder representatives to visit the InvestorPortal. The legal basis for this processing is Art. 6 para. 1 lit. f) GDPR. Each time you visit the InvestorPortal, Computershare temporarily stores your IP address and the pages you visit or, in the apps, the device number, if applicable, so that basic services such as authorization assignments work.

The latest security standard (256-bit encryption) is used throughout the entire service. Your data is encrypted directly during transmission, and all data protection-relevant information is stored in encrypted form in a protected database. In order to manage your access to the InvestorPortal, a session cookie is set in your browser (which is deleted when you close the browser).

E. Data sources

If you are a shareholder, we receive your personal data either directly from you or from the custodian credit institutions or intermediaries entrusted with the safekeeping of your shares.

If you act as a representative of a shareholder, we will receive your personal data from the shareholder who granted you the power of attorney and directly from you if your behavior during the Annual General Meeting or your use of the InvestorPortal is affected.

F. Receiver

The employees of TeamViewer SE, as well as the affiliated companies that manage, maintain and control our internal processes and systems, have access to your personal data. For this purpose, TeamViewer SE has strong technical and organizational security measures in place to protect personal data from unauthorized disclosure to third parties and to ensure that only authorized persons acting within the scope of their job description and having a legitimate interest (need-to-know) in accessing your personal data are actually granted access to the data for which they have the appropriate clearance.

Apart from the employees of TeamViewer SE and its affiliates, your personal data may also be processed by employees of third party service providers who support us in our day-to-day business, such as providers of IT operation and maintenance services, (cloud) storage service providers and providers of (cloud) collaboration tools as well as PR agencies. We use certain service providers to provide typical capital market services, such as EQS Group AG and Nasdaq Corporate Solutions International Ltd. for the management of investor relations and Computershare Deutschland GmbH & Co. KG for the management of shareholder relations and the organization and holding of Annual General Meetings. Computershare Deutschland GmbH & Co. KG also provides the InvestorPortal for the organization of virtual general meetings exclusively on our behalf and in accordance with our instructions.

TeamViewer SE selects all third-party providers with due care, obligates them to confidentiality and concludes data processing agreements (DPAs) with them (including the above-mentioned providers) in accordance with the provisions of the GDPR, insofar as this is applicable. If you have any questions about the third-party providers we use, please contact us at privacy@teamviewer.com.

In addition to the cases mentioned above, your personal data may also be disclosed during or in connection with the Annual General Meetings. If you as a shareholder make use of the opportunity to submit questions and your questions are dealt with during the Annual General Meeting, your name will generally be disclosed. The same applies to the submission of statements (in writing), the publication of which will show your name. If you request that items be placed on the agenda or you submit motions, countermotions or election proposals that we must make publicly accessible prior to the Annual General Meeting in accordance with our obligations under stock corporation law, e.g. on our company's website, this will also generally be done by stating your name. Other participants in the Annual General Meeting or the general public may take note of this. In addition, other shareholders, their representatives or other Annual General Meeting participants may view the personal data contained in the list of participants during the Annual General Meeting and, if applicable, for up to two years thereafter in accordance with Section 129 of the German Stock Corporation Act.

TeamViewer SE and its affiliates will generally not transfer your personal data to a country outside the EU and/or EEA. However, there are some exceptions to this rule, which include data transfers for intragroup IT services provided from countries outside the EU, including Australia, USA and Armenia. Otherwise, TeamViewer SE and its affiliates will only transfer your personal data to countries outside the EU and/or EEA if required by law or ordered by a competent authority. We currently transfer personal data to our provider Nasdaq Corporate Solutions International Ltd. in the USA. The legal basis for the data transfer is a DPA with EU standard contractual clauses.

Where TeamViewer SE or its affiliates transfer your personal data from the EU or EEA to countries that do not have an adequate level of data protection recognized by the EU, we will apply safeguards to adequately protect your personal data. In particular, we will conclude standard contractual clauses with the relevant bodies. Further information on the standard contractual clauses for the transfer of personal data to processors based outside the EU or EEA can be found at https://commission.europa.eu/publications/standard-contractual-clauses-international-transfers_en.

We will not disclose any personal data to authorities or courts unless we are obliged to do so under applicable law, a court order or a legally binding court order. Finally, we may be obliged to disclose your personal data to other recipients, such as in the publication of voting rights notifications in accordance with the provisions of the German Securities Trading Act or to authorities to fulfill statutory notification obligations (e.g. to financial or law enforcement authorities).

G. Storage periods for personal data

Your personal data will be deleted if you withdraw your consent or if the purpose of the processing no longer applies. In some cases, TeamViewer SE is required by law to retain the personal data for a certain period of time. Your personal data will be deleted or anonymized as soon as it is no longer required for the purposes listed in section C. and unless we are required by law to continue storing the data.

H. Legal / contractual requirement en

You may choose not to provide your personal data or to provide incomplete personal data. However, if you do not provide your personal data, we may not be able to provide you with the relevant service or support, e.g. enable you to participate in our Annual General Meeting or use all the functionalities of our website; if we ask for your consent and you choose not to provide it, or if you block, disable or delete cookies, we may not be able to provide you with the information or services you have requested.

I. Your rights

You can contact us, e.g. at privacy@teamviewer.com, to exercise the following rights to the extent that you are entitled to them under applicable law:

- You can request information about the processing of your personal data and request a copy of your personal data (right of access, Art. 15 GDPR);
- You can request that we supplement, correct or delete your personal data (right to rectification, Art. 16 GDPR and right to erasure, Art. 17 GDPR); the right to rectification also includes the right to have incomplete personal data completed, including by providing a supplementary statement;
- You can request that we restrict the processing of your personal data (right to restriction of processing, Art. 18 GDPR);
- You may request to receive your personal data that you have provided to us in a structured, commonly used and machine-readable format and to transmit this data or have it transmitted to another controller without hindrance (right to data portability Art. 20 GDPR).

You can object to the processing of your personal data at any time for reasons relating to your particular situation if this is based on the legitimate interests pursued by us or a third party. The processing of your personal data will then cease unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and

freedoms, or the processing serves the establishment, exercise or defense of legal claims (right to object, Art. 21 GDPR).

You have the right to lodge a complaint with a supervisory authority regarding the processing of your personal data. To lodge a complaint, please contact the supervisory authority responsible for your place of residence or alternatively "Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit, Königstraße 10a, 70173 Stuttgart, Germany".

If you have any questions, please contact privacy@teamviewer.com.

J. Changes to this data protection information

TeamViewer may make changes to this Privacy Notice from time to time to reflect changes in our processing activities.